

Somerset County Council

Cabinet

– 10th July 2017

Council Performance Report – End of May 2017

Cabinet Member(s): Cllr David Fothergill, Leader of the Council & Cllr David Hall

Division and Local Member(s): All

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Report Sign Off:	Seen by:	Name	Date
	County Solicitor	Honor Clarke	26 th June 2017
	Monitoring Officer	Julian Gale	26 th June 2017
	Corporate Finance	Kevin Nacey	26 th June 2017
	Human Resources	Chris Squire	26 th June 2017
	Property / Procurement / ICT	Richard Williams	26 th June 2017
	Senior Manager	Kevin Nacey	26 th June 2017
	Local Member(s)	N/A	N/A
	Cabinet Member	Cllr David Hall	26 th June 2017
	Opposition Spokesperson	Cllr Jane Lock Cllr Simon Coles	28 th June 2017 28 th June 2017
	Relevant Scrutiny Chairman	Cllr Tony Lock Cllr Hazel Prior-Sankey Cllr Leigh Redman	28 th June 2017 28 th June 2017 28 th June 2017
Forward Plan Reference:	Forward Plan reference: FP/17/04/01 Proposed decision first published in Forward Plan dated 03/04/2017		
Summary:	This performance monitoring report provides an overview of the Council's performance across the organisation.		
Recommendations:	<p>Cabinet is asked to:</p> <ol style="list-style-type: none"> 1. Consider and comment on the information contained within this report specifically those areas identified as a potential concern under Section 3.0 of this report and the "issues for consideration" section of Appendix A. 2. Where performance issues are identified, Cabinet should consider whether the proposed actions are adequate to improve performance to the desired level. If the Cabinet are of the view that the proposed actions are not adequate then Cabinet should indicate what further actions are required to ensure performance is improved. 3. Subject to any amendments agreed under the above bullet points, to agree this report and Appendix A as the latest position for Somerset County Council against its County Plan. 		

Reasons for Recommendations:	To ensure effective monitoring and management of the delivery of the Council's County Plan			
Links to Priorities and Impact on Service Plans:	Links to all aspects of the County Plan 2016-20			
Consultations undertaken:	Key messages have been approved by Directors, Lead Commissioners and Cabinet Lead Members			
Financial Implications:	Financial performance is discussed within this report. If performance is not at the expected or desired level then resources may need to be reviewed to enable improved performance.			
Legal Implications:	It is important when reviewing performance to ensure that minimum statutory requirements are being met at all times. There is nothing in the report to indicate that this is a concern at this time.			
HR Implications:	Actions agreed to address performance issues may involve the reallocating of resources and staff. As such there would be direct implications for staff that play a role in the delivery of services in those areas affected.			
Risk Implications:	In light of national resource constraints it is inevitable that service reductions will emerge from the Medium Term Financial Plan process. Members should note that these reductions may materially impact on our ability to deliver some of the priorities set out in the County Plan. The performance and issues highlighted in this report are likely to impact on one or more of the Council risks as detailed in the Council's Risk Report			
	Likelihood		Impact	Risk Score
Other Implications (including due regard implications):	If addressing performance issues requires changes in the way services are delivered, these must be supported by an appropriate impact assessment which will need to be duly considered by decision makers in line with our statutory responsibilities before any changes are implemented.			
Scrutiny comments / recommendation (if any):	Not applicable.			

1. Background

- 1.1. This report provides members and senior officers with the information they need to lead and manage the performance of the outcomes set out in the County Plan and the organisation.

- 1.2. The report has been updated to reflect the County Plan that was adopted by full Council in February 2016 and a review of the priorities and the performance information that contributes to them has been carried out.

Appendix A – the Performance Wheel now has seven segments which reflect the “People’s Priorities” which are widely consulted upon through the Listening Learning, Changing Roadshows. There are four “Council” segments which seek to measure how well the council manages its relationships with partners, staff and the public and how good its ‘internal management’ processes are. There is one segment that seeks to reflect the performance of the Vision Projects being undertaken by the Vision Volunteers.

- 1.3. The Vision Volunteer segment is a quarterly update evidenced by the Core Council Board papers.
- 1.4. This report provides the latest information available in the period up until 31st May 2017. As such some of the data may be a little historical in nature; discussions regarding “performance issues” will take account of any additional information that may be available following production of this report.

2. Performance Overview

- 2.1. The latest performance information is set out in Appendix A and summarised in the table below. A performance status [RAG] at the objective level is detailed at the centre of the wheel in Appendix A whilst key areas of concern for consideration are set out in boxes on the right hand side of the wheel.

2.2. Performance Summary

The table below summarises overall performance against objectives:

Directions of Travel have been assessed based on whether current performance is improving or deteriorating as opposed to comparing performance with the previous report.

Metric Segment	Number of objectives			Direction of Travel		
	Green	Amber	Red	Up	Stable	Down
The People’s Priorities	3	2	2	3	4	0
The Council	2	1	1	2	1	1
Vision Volunteers	1	0	0	0	1	0
Totals	6	3	3	5	6	1
As Percentage	50%	25%	25%	42%	50%	8%

It is important when managing performance that consideration be given to the overarching vision statements set out in the County Plan.

3. Performance Issues for Consideration and Action

- 3.1. This month there are three red segments:

P1 Help vulnerable and elderly people

- The Performance Improvement process continues to embed within adult services. Improved use of data to support performance improvement is now being regularised across all teams in conjunction to a focused

improved use of technology. Progress is being made to reach these targets particularly with regard to improving recording of data to ensure reporting accurately reflects work done. Management actions are in place for all performance targets and are being monitored closely.

P3 Safer Children and Better Care

- Progress for the first year of the Children and Young People's Plan has been reported to the Children's Trust Executive and is being reported to Cabinet on 14th June. The Children's Trust Executive are pleased with the progress against the 7 Improvement Programmes, but recognise there is still much work to be done. Action plans for 2017/18 have been drawn up with a focus on a stepped improvement over this second year to ensure year 3 achieves the outcomes of the CYPP in 2019. Ofsted quarterly monitoring visits have concluded adequate progress is being made and DfE intervention has confirmed a "significant improvement" in Somerset's Children's Services, including more manageable case-loads, a more stable workforce and better partnership working as reported by the Minister in December 2016. Despite this, until a re-inspection, services are judged inadequate and there is a corporate risk for Safeguarding Children that has a very high risk rating. Change is evident but universal improvement remains is a challenge.

C4 Managing our Business

- The Authority's forecast shows a projected overspend of £8.692m. This represents 2.8% of base budget. The majority of the overspend lies in the Children's Services budgets and in the Adult Social Care budgets. The transformational work under way to improve demand management and simultaneously improve outcomes for vulnerable children and adults is well under way but will not reduce cost sufficiently quickly to ensure budgets are balanced. Most other areas of the Council are within reasonable tolerance although some corporate and support budgets are under pressure.

3.2. This month there is one segment with a declining performance:

C3 Working with our Partners

- A verbal update will be provided at the meeting.

4. Options considered and reasons for rejecting them

4.1. N/A

5. Background Papers

5.1. County Plan

<http://somersetcountyplan.org.uk/>